

Vacation Rental Lease Agreement

This agreement constitutes a contract between the Guest(s) and Drummond Island Enterprises Inc., dba Drummond Island Hotel & Vacation Homes (DIVH) acting as Agent.

34834 S Townline Rd

Drummond Island Mi 49726

Phone: 906-493-6799 Fax: 906-493-6793

Please read this Vacation Rental Lease Agreement thoroughly. Any monies received by DIVH for occupancy of vacation property indicate the acceptance of the terms and conditions of this Vacation Rental Lease Agreement. It is the responsibility of the guest(s) to be familiar with all policies within this agreement. This rental agreement is entered into by and between the renter(s), hereinafter referred to as "Guest", and Drummond Island Vacation Homes hereinafter referred to as "Agent".

1. Reservation Requirements- **Reservations are not considered "guaranteed" until a signed Rental Lease Agreement and Deposit are received/cleared by "Agent" at the Drummond Island Vacation Homes Office located within Drummond Island Hotel.** The remainder is due upon arrival/check in. **When paying deposit with personal check, check must clear before Reservation is "guaranteed"..**

Reservations made within **two weeks** of arrival will require payment in full at time of reservation.

2. Accepted Forms of Payment- MasterCard, Visa, Discover, Amex, Traveler's Checks, Money Orders, Bank Check or Cash. Personal Checks may be accepted **45 days** or more prior to your reservation check-in date, in order to give time to process and clear. There is a 3.99% Credit Card Surcharge. You may pay with Traveler's Check, Money Orders, Bank Checks or Cash upon arrival and receive a 3.99% cash discount.

I accept _____
(Please Initial)

3. Cancellations- Vacation Home reservations may be cancelled and deposit refunded (minus a \$25 fee) if notice is received and confirmed by management no less than **30 days prior to check-in**. We will retain a fee of \$25 for processing and administration costs associated with the original reservation and cancellation process. **Cancellations with less than 30 days' notice of check-in will NOT receive a refund of deposit and the person(s) whose name the home is reserved under will be charged the remaining balance due at time of cancellation unless home is re rented for the same timeframe.**

I accept _____
(Please Initial)

4. Security Deposit- **In order to insure that any and all damages in excess of normal use are covered, we require a Valid Credit Card on file at time of Check in.** We will contact you prior to charging your Card for excessive damage above and beyond normal wear and tear.

5. Confirmation of reservation(s) - Confirmation of the reservation will be emailed, faxed, or mailed to Guest(s) upon receipt of the reservation deposit and rental agreement. Please read the confirmation for accuracy of dates, mailing address, number of adults and/or children total and home accommodation. Any errors must be directed to management immediately.

6. Refund Policy- Agent(s) cannot guarantee against mechanical failure of Heating, Air Conditioning (if supplied), Hot Tubs, TVs, Satellite Receivers, VCR/DVD's, or other Appliances. Please report any inoperative equipment to our office immediately. Agent will make every reasonable effort to have repairs done quickly and efficiently. No refunds or rent reductions will be made due to failure of appliances or equipment.

No refunds for early departures (less days than reserved) ~ No refunds will be given for delayed arrival ~ No refunds for reducing the number of nights reserved ~ many homes are weekly only during Peak Season.

7. Age Requirements- Guests under the age of 21 unaccompanied by a parent or legal guardian will not be permitted to register and will lose all funds paid to Agent. Any reservations made under false pretenses will result in loss of advance payments and possible removal of guest from rental unit.

No House Parties!

Vacation Rental Lease Agreement

8. Check-In/Check-Out Times- CHECK-IN TIME is AFTER 4:00 PM

Check-in takes place at the following location: **34834 S Townline Rd, Drummond Island Hotel. Keys are NOT available until the property is ready for occupancy. No exceptions to this policy will be made.**

So please plan your arrival accordingly. Agent will use reasonable efforts to have the rental property ready for Guest(s) occupancy at check-in time (4:00 PM), but Agent cannot guarantee the exact time of occupancy.

Please call in advance if you may be arriving after **8:00 PM** so that arrangements can be made for Payment and instructions to locate your check in packet can be clarified.

CHECK-OUT TIME is before 9:00 AM- If you would like a later Check Out time you **must contact** the Agent no later than the day prior to inquire if this is possible. **During Peak Rental Times we will not be able to guarantee that you will receive a late check out time.**

Guests that do not vacate the rental property by 9:00 AM without the consent of Agent are subject to a fee equal to one (1) rental day.

To avoid additional cleaning charges please follow list of instructions posted in your Rental Home.

You may take advantage of our **Express Check-out**, and leave the keys on the counter upon your departure. We will inspect the property and contact you if any additional charges will be made for excessive damage or cleaning fees.

9. Maximum Occupancy- At all times, the maximum occupancy is the number the home sleeps, excluding infant in portable crib. Occupancy limits are in accordance with rules of the State Fire Marshall's Office. Sleeping limits shows as (for instance) "sleeps 6". Guest numbers must be pre-approved by Agent at time of reservation. (Each child counts as one guest). There are situations that might allow for approved additional guests which will incur additional charges of \$15.00 per night per guest.

We do not allow Tent Camping or Campers on property.

Number of Guests _____ Initials _____

Absolutely No House Parties Allowed!!

10. Pets - A Reservation must be made for your pet. Pet fees are \$25.00 per pet (a onetime charge for the entire length of your stay) with a **2-dog limit**. Unfortunately, we cannot accept extra-large breeds of dogs, such as Great Dane, Newfoundland, Saint Bernard, etc. If there is excessive cleaning or laundry required, additional fees may be assessed. Pets are not permitted on beds or furniture. We prefer that they not be left unattended in the home. But you know your pet, if you feel comfortable leaving your pet unattended with no problems you may do so. An additional fee may be incurred for damage, breakage, or extra cleaning caused by the pet's stay, while either attended or unattended.

Guests are expected to clean up any mess your pet makes inside or out. Outside messes may be moved to the wooded areas. Do not dispose of messes in the garbage. Any messes remaining for our cleaning crew to remove after your departure, will incur an additional fee.

Some Homes do not permit pets, so please ask if your Home allows pets.

Prior permission must be granted for pets. (Please Initial One of the following and indicate number of pets staying)

I am not traveling with pet(s) _____ I am traveling with pet(s) _____ # of pet(s) _____

11. Hot Tubs- Hot Tubs have been cleaned/serviced prior to your arrival. For Guest(s) safety and health, each Tub is chemically treated and tested following each stay so please do not add additional chemicals. There will be a \$25.00 charge if guests(s) require an additional cleaning of the Hot Tub during Guest(s) stay. There will be a \$45.00 charge if Hot Tub needs to be drained during or upon departure of Guest(s) stay, due to excessive cleaning from sand or foam build up (lotions, bubbles or other items added to the water). So please rinse off prior to entering the Hot Tub. Do not add additives or bubbles to the water.

Not all homes have Hot Tubs.

12. Linens- A basic supply of linen is provided in each property. Bed linen and bath towels are not changed during your stay. You can **exchange** linens one time mid-week at our Hotel Office at no charge. Additional exchanges are \$10.00. Please be advised linens with unremovable stain due to make-up, mud and such will incur a replacement charge.

13. **Furnishings-** Furnishings are subject to change without notice. Furniture, bedding, mattress pads, utensils or any other property supplied with the rental property must not be taken out or transferred from one property to another. Loss of these items, as well as damage to the property or furnishings in excess of normal wear will be charged to the guest(s).

14. **Items Guest(s) MUST Provide-** Any personal articles, food and drink items, coffee & filters, paper towels, napkins, foil, charcoal, favorite pillow, VHS/DVD movies, and a good book. Extra towels for swimming and hot tub usage are suggested. **The startup set of bath soaps & toilet tissue are not replenished.**

15. **Pest Control-** Many different pests live and thrive in this region. Your unit has been professionally treated by a commercial pest control company with precise and complete preventative treatments in an effort to keep all the pests and bugs outside. Should you experience a pest control issue, please contact Agent so we may attempt to eradicate the problem.

16. **Septic Systems-** These are private homes with Septic Systems. **All motorized vehicles, including ATV's are to stay on the designated driveway to prevent damage to either the septic tank or drain field.**

17. **Listings and Pricing-** Information regarding individual listings is believed accurate but cannot be guaranteed. We have made every effort to ensure that all the information on Agent's website(s) is current and accurate. Rates, furnishings, fees, and taxes are subject to change without notice.

18. **Indemnification and Hold Harmless-** Guest(s) agree to indemnify and hold harmless the Owner and Agent for any liabilities, theft, damage, cost or expense whatsoever arising from or related to any claim or litigation which may arise out of or in connection with Guest(s) use and occupancy of the rental property including but not limited to any claim or liability for personal injury or damage or theft of property which is made, incurred or sustained by Guest(s).

19. **Violation of Agreement-** If Guest(s) violates any of the conditions of this Agreement; Agent may terminate this Agreement and enter premises. Upon notice of termination of this Agreement, Guest(s) shall vacate the Premises immediately and forfeit all rents and security deposits.

20. **Credit Card Agreement-** I am providing my credit card number as a guarantee of payment to Agent. I agree to pay all rent and charges related to property rental. I accept all terms of the lease agreement and accept all liability for rent and charges related to property rental, as well as any damage beyond normal wear and tear or pet incurred fees, during the term of my lease with Agent. I understand that these costs will be charged to my credit card. In the absence of another payment arrangement, I authorize Agent to charge my credit card for payment of these items. Agent may use any funds received from me upon Agent's receipt of such funds.
Please read, initial, sign, copy, and return entire contract within 3 days! Upon receipt of signed rental agreement, Agent will make a Confirmation Form with Check-In Instructions available to guest by either email, fax or snail mail.

We require valid Credit Card information at Check In. Credit Card is needed as part of this Rental Agreement for security/incidental purposes (see numbers 4 & 20)

By signing this agreement, I have read and fully agree to all of the above policies.

(Print Name on Reservation)

(Signature of Name on Reservation)

(Print Name of Credit Card Holder)

(Signature of Name of Credit Card Holder)

(Signature Date)

(Street Address)

(City/Town)

(State/Zip Code)

(E Mail Address)

(Telephone number)

(Rental Home Name)

(Check In the Afternoon of)
4:00 PM

(Check Out the Morning of)
9:00 AM

Please return all 3 pages via: Email (dilodging@gmail.com), snail mail (on page 1) or fax to 906-493-6793